

## Acroprint Time Recorder Company Limited Warranty — Software

### What does this warranty cover?

This warranty covers your new Acroprint software:

- *timeQplus Single PC*
- *timeQplus Network*
- *Pendulum Standard*
- *Pendulum Premium*
- *Pendulum Enterprise*

The warranty remains in effect providing the device is purchased and retained within the United States of America.

If the product has been purchased or transferred for use outside the U.S.A., you must contact the dealer or store from which the product was purchased if service is needed.

Acroprint warrants the program will substantially conform to the published specifications and to the documentation, provided it is used on compatible computer hardware and with an operating system for which it was designed. Acroprint also warrants the media on which the program is distributed and the documentation are free from defects in materials and workmanship.

### How long does this coverage last?

This warranty lasts for **one year** from the date of purchase for the original purchaser of any of the products listed above. You may be required to furnish proof of purchase in order to receive warranty coverage.

In order to receive coverage under the terms of this warranty, you must also register your software license by returning the warranty registration card contained in your software package or by completing the registration form on the Acroprint website at [www.acroprint.com/warranty](http://www.acroprint.com/warranty).

### What will Acroprint do?

Acroprint will replace defective media or documentation or correct substantial program errors at no charge, provided you register your license and furnish dated proof of payment to Acroprint within one year of the date of delivery.

### What does this warranty NOT cover?

This warranty does not cover damage due to misuse, abuse, negligence, accidents, power surges or lightning and other acts of nature. This warranty does not apply to hardware, used / factory-

reconditioned products or products purchased from sellers other than Acroprint Time Recorder Company or an Acroprint Authorized Reseller or Dealer.

Because software programs are inherently complex and may not be completely free of errors, you are advised to validate your work. In no event will Acroprint be liable for direct, indirect, special, incidental or consequential damages arising out of the use of or inability to use the program or documentation, even if advised of the possibility of such damages. Specifically, Acroprint is not responsible for any costs including, but not limited to, those incurred as a result of lost profits or revenue, loss of use of the computer program, loss of data, the costs of recovering such programs or data, the cost of any substitute program, claims by third parties, or for other similar costs. In no case shall Acroprint liability exceed the amount of the license fee.

This warranty and remedies set forth above are exclusive and in lieu of all others, oral or written, express or implied. No Acroprint dealer, distributor, agent, or employee is authorized to make any modification or addition to this warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

#### **How do you get service?**

In order to get service under the terms of this warranty, you must contact Acroprint Time Recorder Company for instructions. Contact us by calling 1-919-872-5800, emailing [supportdept@acroprint.com](mailto:supportdept@acroprint.com), or writing to us at:

**Acroprint Time Recorder Company**  
**5640 Departure Drive**  
**Raleigh, NC 27616**

#### **Attention: Warranty Service Department**

If the product has been purchased, shipped, transferred or used outside the United States of America, you must contact the dealer or store from which the product was purchased if service or repairs are needed.